

# Nathan Hampson

**I am open to working in the retail sector.**

York

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07378346936

I am looking for part-time work whilst studying Professional Policing at university. I can be flexible in terms of working around my education and will be eager to take on more hours during holidays. I love working with customers and pride myself on offering the best quality customer care I can. I enjoy carrying out a range of tasks and will always be prepared to learn new roles as well as teaching new starters once I am fully trained.

## Personal Details

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**Driver's License:** Cars

**Eligible to work in the UK:** Yes

**Highest Level of Education:** A-Level or equivalent

## Work Experience

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### General Assistant

Booths Supermarkets - Kirkby Lonsdale

March 2020 to September 2021

As a General Assistant at Booths, I became a natural at providing high-quality customer service as we were expected to go above and beyond for our customers to separate our shopping experience with other stores. I carried out a variety of tasks whilst working within the process department including serving customers on the tills, putting out delivery and back-stocking, facing-up as well as cleaning the store, working within the chilled and produce departments, taking in daily deliveries in addition to being at the front of store during the pandemic ensuring customers were complying with government guidelines whilst sanitising trollies and surfaces. During my time at Booths, I took it upon myself to teach and help many of the newer starters that joined as many of them were younger students at school and I found I was quite effective at educating them on the role as well as instructing them how to provide excellent customer service.

### Customer Service Assistant

Burger King - Burton-in-Kendal

July 2017 to September 2019

As a Customer Service Assistant at Burger King, I took on the role of greeting the traveling public (as it was located on a motorway services), taking food and drink orders, preparing food and drinks orders to a high industry standard, answering questions on policy, menu and services, as well as providing excellent customer service. Additionally, I had to make sure sanitation and cleanliness was up to an especially high standard as we were cooking with raw meat products. I found my time at Burger King to be quite stressful yet undoubtedly rewarding as I was working in a fast-paced environment where teamwork was paramount in achieving set time goals and producing food to a high quality.

## Education

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### **Bachelor's in Professional Policing**

York St John University - York

September 2020 to Present

### **A-Level or equivalent in Modern History**

Queen Elizabeth School - Kirkby Lonsdale

September 2017 to June 2019

### **A-Level or equivalent in English Literature**

Queen Elizabeth School - Kirkby Lonsdale

September 2017 to June 2019

### **A-Level or equivalent in Spanish**

Queen Elizabeth School - Kirkby Lonsdale

September 2017 to June 2019

### **GCSE or equivalent in English Literature**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in English Language**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in Mathematics**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in Biology**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in Chemistry**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in Physics**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in Modern History**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in Spanish**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in Theatre Arts**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in ICT**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

### **GCSE or equivalent in Business Studies**

Queen Elizabeth School - Kirkby Lonsdale

September 2011 to June 2017

## Skills

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- Customer Service
- Customer Care
- Management
- Cleaning
- Organisational skills
- Customer Support
- Cash handling
- Food safety
- Food preparation
- Writing skills
- Stocking
- Conversation Skills
- training
- Word
- Staff training
- Microsoft Word
- Team Building

## Languages

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- Spanish - Intermediate

## Military Service

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### **Branch: Army Reserves**

Service Country: United Kingdom

Rank: University Officer Cadet

September 2020 to January 2021

My original career pathway was to join the army as an officer so I joined the University Officer Training Corps whilst studying War Studies. I decided that this line of work was not for me but learned invaluable skills during my time as a cadet such as cooperative skills and self-discipline.

## Awards

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### **Duke of Edinburgh Award - Bronze**

July 2015

During my time at school, I completed my Duke of Edinburgh Bronze Award which developed many of my skills I still use to this day such as working as an individual as well as within a team, critical thinking skills, confidence and a positive attitude to work.

## Groups

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### **Volunteer at Sizergh Castle in Cumbria**

January 2014 to September 2017

I started volunteering at Sizergh Castle which is a National Trust property as I love the outdoors and wanted to enhance my team-work skills and get a taste of what working within an organisation was like from a young age. I carried out a range of tasks such as landscaping, planting and mowing.